

**Georgia Board of Massage Therapy  
Investigative Committee Meeting  
Open Session Minutes  
Via Zoom  
November 20, 2020 9:00 a.m.**

**Members Present:**

Pam Nichols, LMT, CNMT, HNC, Vice Chair

**Staff Present:**

Adrienne D. Price, Executive Director  
Meagan Doss, Complaints & Compliance Analyst  
Charlotte Mason, Licensing Supervisor

**Attorney General's Office:**

Melissa Tracy, Assistant Attorney General

**Members Absent:**

Craig Knowles, BAS, LMT, BCTMB, CNMT, Chair

**Open Session**

The Investigative Committee of the Georgia Board of Massage Therapy met on Friday, November 20, 2020 via Zoom. The meeting was called to order at 9:02 a.m. by Pam Nichols and entered into Executive Session for the purpose of discussing investigative cases and to conduct investigative interviews as authorized by O.C.G.A. Sections 43-1-2(h) and 43-11-47(h).

At the conclusion of the Executive Session, Pam Nichols declared the meeting open pursuant to the Open and Public Meeting Act, O.C.G.A. § 50-14-1 et seq. The Investigative Committee entered a unanimous vote to present the recommendations to the Board as indicated below.

**Investigative Interviews:**

MT200076

**Recommendation:**

Refer to the Attorney General's Office for a hearing for sanctions up to Revocation of Licensure or Voluntary Surrender.

MT200110

Close the case with a Letter of Concern regarding informed consent and client communication.

**Discussion Case:**

MT160104

**Recommendation:**

If license is renewed, lift probation and restore the license to active status.

MT170122

Refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed.

MT180044

If the Respondent attempts to renew, refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed. If the license lapses by operation of law, close the case.

MT180072

If the Respondent attempts to renew, refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed. If the license lapses by operation of law, close the case.

MT180074

Refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed.

MT180120	If Respondent does not comply within the specified time, refer to the Attorney General's Office for a hearing or Public Consent Order with terms and conditions as discussed.
MT180134	Refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed.
MT190003	Refer to the Attorney General's Office for Public Consent Order with terms and conditions as discussed.
MT190056	Refer to investigations.
MT190094	Send deficiency letter via certified mail. If Respondent does not comply within specified time frame and attempts to renew, refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed. If the license lapses by operation of law, close the case.
MT200011	If the Respondent attempts to renew, refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed. If the license lapses by operation of law, close the case.
MT200053	Send deficiency letter via certified mail. If Respondent does not comply within specified time frame and attempts to renew, refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed. If the license lapses by operation of law, close the case.
MT200067	Grant extension if payments are resumed prior to December 31, 2020, The remaining balance must be paid in full on or before October 31, 2021.
MT200072	Schedule an investigative interview.
MT200105	Refer to the Attorney General's Office for a hearing or Voluntary Surrender or Public Consent Order with terms and conditions as discussed.
MT200122	Refer to the Attorney General's Office for a hearing for a Cease and Desist Order.
MT200144	Send deficiency letter via certified mail. If Respondent does not comply within specified time frame and attempts to renew, refer to the Attorney General's Office for a hearing to deny the renewal or a Public Consent Order for License Renewal with terms and conditions as discussed. If the license lapses by operation of law, close the case.
MT200147	Close the case and notify the Respondent as discussed.
MT210007	If the Respondent applies for renewal schedule an investigative interview. If not, close the case.
MT210011	Refer to the Board for review.

MT210020

Close the case.

MT210048

Send correspondence to the Respondent alerting them that the Board is aware that they may be implementing and enforcing ordinances which may not be in compliance with O.C.G.A. § 43-24A-31. As a result, the Board has voted to forward a copy of the new statutory requirements to increase awareness that the law did change in 2019. Notify the Complainant that they may wish to seek legal counsel for guidance on this matter.

MT200110

Schedule an investigative interview and refer to investigations.

At the conclusion of the Executive Session, Pam Nichols declared the meeting open pursuant to the Open and Public Meeting Act, O.C.G.A. §50-14-1 et seq. No votes were taken during executive session.

There being no further business to come before the committee, the meeting adjourned at 12:06 p.m.

**The meeting minutes were prepared by:** Meagan Doss, Complaints & Compliance Analyst  
**The meeting minutes were reviewed and edited by:** Adrienne D. Price, Executive Director  
**The meeting minutes were approved on:** December 11, 2020

CRAIG KNOWLES

**Board President**

ADRIENNE PRICE

**Executive Director**